CBP is hiring! We are looking for everyday heroes to contribute to CBP's mission. As part of our carefully selected, highly trained team, you'll leverage state-of-the-art technology, innovative strategies and world-wide partnerships to protect our communities and defend our frontier. Many of the positions listed below will be available in various locations throughout CBP.

Office of Information Technology

Information Technology (IT) Specialist (Information Security) GS-2210-09/11/12/13/14

IT Specialists (Information Security) perform work that involves ensuring the confidentiality, integrity, and availability of systems, networks, and data through the planning, analysis, development, implementation, maintenance, and enhancement of information systems security programs, policies, procedures, and tools. Specific duties and responsibilities include, but are not limited to, reviewing proposed new systems, networks, and software designs for potential security risks; identifying the need for changes based on new security technologies or threats; and developing long-range plans for IT security systems that anticipate, identify, evaluate, mitigate, and minimize risks associated with IT systems vulnerabilities.
Locations: DC Metro Area;

Information Technology (IT) Specialist (Policy and Planning) GS-2210-09/11/12/13/14

IT Specialists (Policy and Planning) develop, implement, and ensure compliance with plans, policies, standards, infrastructures, and architectures that establish the framework for the management of all IT programs. They perform a wide range of duties that can include strategic planning, capital planning and investment control, workforce planning, policy and standards development, resource management, knowledge management, architecture and infrastructure planning and management.
Locations: DC Metro Area

Information Technology (IT) Specialist (Applications Software) GS-2210-11/12/13/14

IT Specialists (Applications Software) translate technical specifications into programming specifications; develop, customize, or acquire applications software programs; and test, debug, and maintain software programs. Specific duties include, but are not limited to, identifying and defining business or technical requirements applied to the design, development, implementation, management, and support of software systems, networks and data; evaluating proposals for the acquisition of software products; and evaluating the impact of technological changes on application software within the Department of Homeland Security.
Locations: D.C. Metro Area

Information Technology (IT) Specialist (Customer Support) GS-2210-11/12/13

IT Specialists (Customer Support) provide technical support to customers who need advice, assistance, and training in applying hardware and software systems. Specific duties and responsibilities include, but are not limited to, diagnosing and resolving problems in response to customer reported incidents; installing, configuring, troubleshooting, and maintaining customer hardware and software; and researching, evaluating, and providing feedback on problematic trends and patterns in customer support requirements.
Locations: DC Metro Area

Information Technology (IT) Specialist (Network) GS-2210-11/12/13

IT Specialists (Network) test, install, configure, and maintain networks including hardware (servers, hubs, bridges, switches, and routers) and software that permit the sharing and transmission of information. Specific duties and responsibilities include, but are not limited to, planning, designing, developing, and integrating network systems consistent with existing or planned network infrastructures; conducting analysis of and recommending solutions to problems/issues involving the local computer network; and testing and optimizing the functionality of systems, networks, and data.
Locations: Wilcox, AZ; Douglas, AZ; Yuma, AZ; El Centro, CA; Laguna Niguel, CA; San Ysirdro, CA; Los Angeles, CA; Orlando, FL; Jacksonville, FL; Ft. Lauderdale, FL; Miami, FL; Savannah, GA; Chicago, IL; Indianapolis, IN; Boston, MA; Selfridge AF Base, MI; Sweet grass, MT; Queens, NY; Middleburg Heights, OH; Portland, OR; San Juan, PR; San Antonio, TX; Edinburg, TX, Laredo, TX, Eagle Pass, TX; Marfa, TX, Seattle, WA; Ferndale, WA; DC Metro Area

Telecommunications Specialist GS-0391-11/12/13

Telecommunications Specialists perform technical and analytical work pertaining to planning, developing, acquiring, testing, integrating, installing, utilizing, or modifying telecommunication systems, facilities, services, and procedures. Specific duties and responsibilities include, but are not limited to, preparing feasibility and suitability assessments on new or existing technology; carrying out all phases of installation, troubleshooting, repair, redesigning, and maintenance and operational testing of telecommunications systems; and configuring and maintaining the telecommunications network to service applicable law enforcement mission applications.

Locations: Orlando, FL; Havre, MT; Alamogordo, NM; Las Cruces, NM; Marfa, TX; Laredo, TX; McAllen, TX; Harlingen, TX; Laredo, TX; El Paso, TX; DC Metro Area

Mission Support Specialist GS-0301-11/12

This position description covers the following functional areas: Budget, Management Analysis, Administration, Human Resources Management, Training, Logistics/Procurement, Security, and Safety. Specific duties and responsibilities include, but are not limited to, applying a wide range of administrative program concepts, laws, policies, practices, and analytical/diagnostic methods and techniques to address issues or problems, developing and delivering briefings, project papers, status reports and correspondence to managers.

Locations: Orlando, FL; DC Metro Area

Management and Program Analyst GS-0343-09/11/12/13/14

This position serves as an advanced-level trainee analyst, performing a range of developmental assignments and program activities requiring the application of qualitative and/or quantitative methods for assessment of management processes, systems and mission support programs. Those may include, but are not limited to: budget methodology and control, statistical research and performance measurement, information systems, management techniques and theories; organizational structure; and other programs impacting a wide variety of DHS activities and operations.

Locations: Orlando, FL; DC Metro Area

Sector Enforcement Specialist: GS-1801-09/11

This position serves as a key member of professionals providing federal law enforcement support of ground, sea, and air operations. Specific duties and responsibilities include, but are not limited to, independently coordinating needed assistance and dispensing requested enforcement data in real-time, assisting in the design, development, and performance of operational tests that measure the effectiveness of network hardware/software under various contingencies, monitoring and operating network equipment for the performance of the first echelon duties and assisting in the development and implementation technologies, analyzing, evaluating, and monitoring identified or potential problem areas and providing recommendations regarding law enforcement activity and overall system performance and using report generators and other means to extract applicable data from national, regional, and local enforcement information systems

Locations: Orlando, FL

If you are interested in a position with CBP's Office of Information and Technology (OIT) and qualify for any of the hiring authorities below, please submit an email to OITRecruitment@cbp.dhs.gov .
Email submissions must include the position and location of the position you are interested in, a federal resume, and the appropriate veteran's preference documentation (outlined below).

- VRA Appointment – DD214 (Member 4 copy) and VA letter (if applicable)
- 30% or more Disabled Veteran Appointment -DD214 (Member 4 copy) and VA letter
- Military Spouse -copy of spouses' PCS orders or documentation of spouse's disability (if applicable)
- Schedule A (Disability) Appointment -Schedule A letter from a licensed medical practitioner or from a vocational rehabilitation professional
- Direct Hire-INFOSEC/Cyber Security –Resume