

Kimberly Dugan currently serves as a Management Analyst at the Department of Veteran Affairs (VA) while assigned to the Veteran and Military Spouse Talent Engagement Program (VMSTEP). Her current duties are to provide operational support to the Director of Operations.

Ms. Dugan has served in various roles during her nearly 17 years of Federal service. She started her career as the Consumer Affairs Specialist for the Naval Hospital in Okinawa, Japan and went on to be the Chief of Patient Relations for Darnall Army Medical Center at Fort Hood Texas and the Supervisory Patient Advocate at the G. V. Sonny Montgomery VA Medical Center (VAMC) in Jackson, MS. She has also worked as an Executive Assistant for a VA contracting office, a Management Analyst for the VISN 16 Caregiver Support Program and a Management Analyst for the Air Force (Department of Defense).

Ms. Dugan was born in San Antonio, Texas, but has called many places home as both a military dependent and military spouse. When she is not working towards bettering the lives of our military Veterans, she spends her spare time volunteering with various organizations including USMC Key Volunteers, Toys for Tots, Soldiers' Angels, Volunteer Ombudsman for the Alamo Area Council of Governments, the San Antonio Rodeo Association and War Horses for Heroes.

Ms. Dugan holds a Bachelor of Science in Healthcare Administration from the University of Phoenix and a Master of Business Administration, with a concentration in Management and Strategy from Western Governors University.